## **FAQs**

Information below is for Rec Camp for K – 6<sup>th</sup> graders. Information for Travel Camp for 7<sup>th</sup> & 8<sup>th</sup> graders is separate and will be available at a later time.

- Is Rec Camp registration grade based on the grade my child is in now or going into next fall?
  - Camp is based on the grade your child is **CURRENTLY** in for the 2023-2024 school year, **NOT** the grade they will be going into next fall.
  - Example: if your child is currently in 3<sup>rd</sup> grade, you will register them for 3<sup>rd</sup> grade in camp NOT 4<sup>th</sup> grade.
- When does registration open for Rec Camp grades K 6<sup>th</sup>?
  - Marlboro Township residents can register **beginning February 5<sup>th</sup> at 7:00 p.m.**
  - o Non-residents can register beginning March 4<sup>th</sup> at 9:00 a.m. if spots are still available
- How do I register my child(ren) for camp?
  - The best way to register is online via your Community Pass account: <u>https://register.communitypass.net/marlboro</u>
  - Prior to registration, make sure you have your Community Pass account set up and you know your user name and password. Make sure your child's birthdate and grade are listed accurately and make sure you know their t-shirt size.
  - After logging in, click "Browse Activities" and then "Summer Recreation and Travel Camp 2024".
    Continue to follow ALL prompts to complete your transaction.
  - If your child's grade is full it will indicate "WAIT LIST" when you go to check off their grade. If it does not indicate wait list, you will be able to fully register your child and pay a \$100 non-refundable deposit (per child). If there is a wait list you will not be asked to pay the deposit.
  - Make sure you continue clicking through every screen until you complete and finish the transaction, EVEN if you are placing them on a wait list.
  - If you have trouble registering online through your Community Pass account, call the Recreation Office at 732-617-0100 and we can assist you
- How can I be sure my registration went through?
  - You will receive a transaction confirmation email from Community Pass after you complete the transaction (check your spam folder).
  - Additionally, if you return to the Community Pass home page where you logged in and clicked Browse Activities, you will find "View Registrations." Click there and you should see the camp registration under your child's name (even if they are on the wait list).
- What are the dates & times for Rec camp?
  - Camp is Monday Friday, June 24<sup>th</sup> August 2<sup>nd</sup>. No camp on July 4<sup>th</sup>.
  - Camp is from 9:00 a.m. 3:00 p.m.
- Does camp offer before and/or after care?
  - We do not offer either before or after care. Camp hours are Monday Friday, 9:00 a.m. 3:00 p.m. (you may begin dropping off at 8:50 a.m.)
- Do you offer transportation to and from camp?
  - We do not offer transportation to/from camp, we only transport campers to and from trips.
  - How much does Rec camp cost?
    - 1<sup>st</sup> camper: \$1,399
    - 2<sup>nd</sup> camper: \$1,374
    - 3<sup>rd</sup> camper: \$1,349

- If the grade my child is currently in fills up can I register them for the grade they will be going into next fall to secure their spot and then the Rec Dept. can just switch them later? What if my child's grade is wrong in Community Pass?
  - You must register your child for the correct grade the grade they are CURRENTLY in. You cannot register for the incorrect grade in order to secure their spot in camp and ask us to move them later. Doing so will jeopardize your child's spot.
  - Make sure your child's grade is correct in Community Pass **prior to registration**. Call the Recreation Dept. if you need assistance.
- How fast does registration fill up and when does it close?
  - Registration can fill up <u>very</u> quickly! Some groups may even fill up on the first day. We suggest that if you are considering sending your child(ren) to Rec camp that you register ASAP and put down your non-refundable deposit(s) to secure your spot.
  - Registration for each grade closes when maximum capacity is full (all grades may/may not fill up on the same day)
- Registration for my child's grade is full, should I bother going on the wait list?
  - Yes, it is worth going on a wait list if your child's grade is full! While there is no guarantee your child will come off the wait list, we do our best to move as many children off as possible.
  - There is no downside to going on the wait list. You do not make a payment (not even a deposit) when you are placed on the wait list. You only make a payment **IF/WHEN** a spot becomes available and your child comes off the wait list and is fully registered for camp.
- How and when will I know if my child gets off of the wait list?
  - If a spot becomes available, you will receive a phone call and/or an email from the Recreation Dept. (make sure your contact information is current in Community Pass and monitor you spam folder).
  - At the time you are contacted, you will be expected to accept or decline your spot and pay your **\$100 non-refundable** deposit if you accept.
  - We understand that if your child is on a wait list you may be considering other summer program options and it may be challenging to make a quick decision, so while you are on the wait list, it is important to be thinking about whether or not you would accept a spot if it becomes available at any point.
- What is the last possible date my child could come off the wait list?
  - Your child could come off the wait list any time up until the start of camp. We cannot predict why or when a spot may become available.
- Both/all of my children are on a wait list and a spot became available for one of them. Does that mean my other child(ren) will come off the wait list too?
  - Not necessarily. Each grade has a maximum capacity that must be adhered to and has its own wait list. Your other children will only come off the wait list if spots become available in their grade. You need to consider whether you are open to sending your child(ren) regardless of whether or not a spot is available for their sibling(s).
- How do I pay for camp and when is payment due?
  - There is a **\$100 non-refundable** deposit due at the time of registration for **EACH** child. You can pay this online through your Community Pass account using Visa or MasterCard.
    - You only pay the \$100 non-refundable deposit when a child is fully registered in an available spot, not if they are put on a wait list. If a child is released from the wait list, you will pay the deposit at that time.
  - After you pay your \$100 non-refundable deposit, 50% of the balance for each camper is due by April 5<sup>th</sup> and the final remaining balance is due in full by May 10<sup>th</sup>

- After you pay your \$100 non-refundable deposit using Visa or MasterCard at the time of registration, you can then pay your remaining balance online using Visa or MasterCard as well, or by cash or check at the Recreation Office.
- Is the \$100 deposit on top of the per child camp fee?
  - No the \$100 deposit you pay for each child will be applied toward their total tuition
- If I register my child and pay the \$100 non-refundable deposit and then decide later not to send my child to camp, can I get my deposit back?
  - The \$100 deposit is **non-refundable**, you will not be refunded for it if you withdraw your child from camp registration at **ANY** point
- I understand my \$100 deposit is non-refundable. What if I pay part of my remaining balance or pay my balance in full and then decide not to send my child to camp, can I get my money back?
  - You will receive a refund for any payments made beyond the \$100 non-refundable deposit (per child) if refund is requested by April 5th
  - There are NO refunds after April 5<sup>th</sup>
- What camp site will my child be located at?
  - $\circ$   $\;$  Several site locations are still TBD:
    - Team A: K 1<sup>st</sup> grade Marlboro Recreation Center
    - Team B: 2<sup>nd</sup> & 3<sup>rd</sup> grade Marlboro Recreation Center
    - Team C: 4<sup>th</sup> & 5<sup>th</sup> grade Township school TBA
    - Team D: 6<sup>th</sup> grade Township school TBA

## You will be notified about your child's site location a few weeks prior to the start of camp.

- If I have children at multiple camp sites, how can I possibly drop them off/pick them up on time?
  - We understand that many of our camp families will have children located at multiple sites. We begin morning drop-off a few minutes before 9:00 a.m. and have staff outside after 9:00 to receive campers who may be dropped off after siblings at another site. We begin afternoon pick-up a few minutes before 3:00 p.m. and have staff at sites after 3:00 until every camper is picked up. Campers will never be left unattended.
- Can my children be in the same site and/or group as their sibling(s)?
  - Campers are grouped at a particular site based on their grade (see above). Siblings will be located at the same site ONLY if they fall into the grades grouped together above.
  - Within each site location, groups are broken down by grade and gender so siblings of different grades and/or genders will not be in the same group.
- Can my child be in the same group as their friends?
  - For grades K 2, groups are preassigned. We make every effort to accommodate requests, although we cannot guarantee they will be met. As it gets closer to the summer you can email the Recreation Dept. and we will pass the request along to your child's Site Director.
  - For grades 3 6, campers & staff work together to form their groups on the first day of camp
- Where will my child go on trips?
  - Trips vary by team but could consist of: bowling, movies, zoo, play zones, trampoline parks, skating, etc.
    You will receive a detailed calendar of your child's schedule, including trips, a few weeks prior to the start of camp.
- I understand campers go the Marlboro Swim Club some days, do I have to be a member of the Swim Club in order for my child to go there with camp?
  - No, you do not need to be a Swim Club member for your child to go with camp
- My child can't swim or doesn't like to swim, can they still go to the Swim Club with camp?

- Yes. Campers are swim-tested at the beginning of the summer and will be allowed to go only in the pools that are appropriate for their ability level. Campers may be retested throughout the summer if their ability changes.
- o Certified lifeguards as well as additional camp staff are on hand to ensure campers' safety
- There are plenty of other things to do at the Swim Club besides swimming, such as: games, sports, arts
  & crafts, playground equipment
- Do you offer swim lessons to campers on the days they are at the Swim Club?
  - No, we do NOT offer swim lessons to campers
  - What if I need a friend or family member to pick up my child from camp?
    - No problem. You will receive information about carpool authorizations prior to the start of camp.
- What if we have a family vacation or other activities planned for my child, can I pick the weeks I want to send them to camp and will you prorate the tuition?
  - Marlboro Rec Camp is six full weeks, Monday -Friday from June 24<sup>th</sup> August 2<sup>nd</sup> (no camp July 4<sup>th</sup>). You may send your child as many or as few days as you would like but we do NOT prorate tuition, you must pay for six full weeks.
- If I do not want my child to go on a particular trip can they just stay on-site at camp for the day?
  - No, there is no on-site supervision for campers if their team is on a trip. Please do not send them to camp on a trip day if you do not want them to attend the trip.
- I have many more questions about camp, how can I get them answered?
  - Hopefully these FAQs have answered any questions that will **impact your decision** to enroll your child(ren) in Rec camp this summer. Parents/guardians of enrolled campers will receive a detailed handbook a few weeks before the start of camp that will answer many more questions.
  - If you have questions that will determine whether or not to enroll your child that are not answered here or on our Recreation Camp 2024 flyer, please call the Rec Dept. at 732-617-0100 or email recreation@marlboro-nj.gov